



# City of Lindsay

## JOB DESCRIPTION

### TEAM MEMBER I

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Class Title: TEAM MEMBER I  
Department: RECREATION/McDERMONT  
Division: RECREATION/McDERMONT

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#### **GENERAL DESCRIPTION:**

The City of Lindsay is seeking qualified candidates for the McDermont/Wellness Center Team Member I position. The Team Member I assignment may include the following responsibilities: operation of McDermont/Wellness Center attractions, cashiering, concessions, maintenance, event set-up, birthday parties and other assignments. McDermont/Wellness Center Team Members are expected to provide exceptional customer service and help create the McDermont/Wellness Center experience for patrons to the facility.

#### **SUPERVISION RECEIVED:**

Works under the general supervision of the McDermont Field House Director and/or Marketing Director.

#### **SUPERVISION EXERCISED:**

None.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Helps to create and promote a safe and inviting environment for McDermont/Wellness Center patrons.
- Answers customer questions and provides accurate information on McDermont/Wellness Center programs and services.
- Carries out assignments in a professional and friendly manner.
- Provides McDermont/Wellness Center Patrons with operation and safety instructions for McDermont/Wellness Center equipment and attractions.
- Assists with cleaning and maintenance of facilities.
- Stocks product, maintains displays and helps track inventory.
- Helps with set-up and clean up for special events, tournaments, scheduled activities and other functions.
- Monitors activities to ensure safety of patrons and facility.
- Preparation of concession and food items.
- Handles cashier transactions and retail sales.
- Other duties as assigned.



### **DESIRED QUALIFICATIONS:**

- Experience with Max Enterprise and Embed software packages.
- Knowledge of and experience with rock climbing, flowboarding, laser tag, zip line and other attractions available within McDermont is preferred but not necessary.
- Understanding of operation and maintenance of fitness center and fitness equipment.
- Ability to operate point of sales machines, membership scanners, computers, sound equipment, and other items essential for the day-to-day operation of the facility.

### **EDUCATION AND EXPERIENCE:**

- Graduation from a high school or GED equivalent.
- Any combination of education and experience that demonstrates that the candidate is able to carry out the essential duties of the position.

### **NECESSARY SKILLS, KNOWLEDGE AND ABILITIES:**

- Ability to evaluate customer satisfaction and maintain a service oriented mindset.
- Good oral and written communication skills so as to effectively interact with patrons, employees and supervisors.
- Ability to pass in-house certification process for specialized assignments.

### **PHYSICAL DEMANDS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The employee must occasionally lift and/or move up to 35 pounds. Employee must be available to work evening and weekend shifts.

### **WORK ENVIRONMENT**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

McDermont and the Wellness Center are highly energized work environments characterized by multiple sports and entertainment venues.